WILL SLOTTERBACK

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(415)-235-0970

willslotterback.com

SUMMARY

I am an experienced front-end React + Typescript developer seeking a new challenge in a fast paced work environment.

SKILLS

Typescript, React, Redux, HTML, CSS, Git, Python (minor experience)

EXPERIENCE

Senior Frontend Engineer, Candid Health; Denver, CO - 2024 - Present

Leading frontend development on several projects to help Candid Health streamline the healthcare billing process, while also paying down tech debt and improving our internal component library. Primarily working in React, Tailwind, and React-query.

Staff Software Engineer, Tech Lead, Zendesk; Remote - 2023 - 2024

Lead frontend development on several AI-related projects to cement Zendesk's status as the market leader in AI-powered customer service. Continuing to collaborate across teams to implement new features and guide technical decisions for the wider frontend engineering organization.

Senior Software Engineer, Tech Lead, Zendesk; Remote — 2020 - 2023

Working on unifying Zendesk Support's many editor implementations behind one single framework. Collaborating across multiple teams to source requirements, align timelines, and lead implementation of new features. Also responsible for guiding team technical decisions, researching new technologies, and standardizing best practices.

Software Engineer, Zendesk; San Francisco, CA — 2019 - 2020

Led work on migration of Zendesk Support's rich text editor to new React framework. Reimplemented many editor features in React while maintaining feature parity and improving test coverage.

EDUCATION

Northeastern University, Boston, MA — BS in Computer Science, Business Administration, 2014 - 2019

INTERESTS

Camping | Hiking | Soccer